



We have enhanced our security with [Multifactor Authentication](#) to better protect your account. If this is the first time you are seeing this message, please click the **Get Started** button to register your account. As part of the registration process, you will be prompted to set up a Username and Password. Your Username must be an active email address that you are able to access and your Password will need to meet a minimum set of requirements which will be specified during the registration process.

Returning Users

Log in to your existing account.

Username

(Valid Email Address)

Password

LOGIN

[Forgot Username or Password?](#)

New Users

Register your account now.

GET STARTED

- ▶ [Helpful hints for accessing your account](#)
- ▶ [Learn about Multifactor Authentication](#)
- ▶ [Recommended browsers](#)

You must register as a New User when accessing Pension Manager for the first time after June 1, 2018.

Click each link to learn more about Usernames, the Multifactor Authentication and recommended browsers.

You must have successfully registered your account on or after June 1, 2018, to Log In to Pension Manager as a Returning User.

After you enter your Username and Password, you will receive a Verification Code delivered via: email, text or phone call.

You cannot copy/paste the Verification Code from your email to the Pension Manager screen. It MUST be typed. Verification Codes may go to junk email and expire after 10 minutes.

If you have issues logging on to Pension Manager, contact the Pension Manager Helpline at: 1-877-200-9105.



Register Your Account

To register your account, please provide your information below. If you already have an account set up, click "Cancel" then log in using your Username and password.

Last 4 Digits of Social Security Number:

Last Name:

Date of Birth (MM/DD/YYYY):

Country

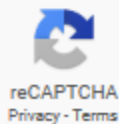
United States Other

Postal Code:

reCaptcha Security Check

Check the box next to "I'm not a robot." If a pop-up window appears, simply follow the instructions at the top and select the Verify button.

I'm not a robot



CANCEL

NEXT


Check the box to proceed.

Your Last Name **MUST** match your Last Name in the [Employee Self-Service Portal \(ESS\)](#). Please visit the CITGO intranet and click the [Employee Self-Service Portal \(ESS\)](#) tile to confirm. If your Last Name includes a space, hyphen, or a suffix such as Jr, Sr, II, III, etc., you **MUST** include it when registering your account.

Your Postal Code **MUST** match your Postal Code in the [Employee Self-Service Portal \(ESS\)](#). Please visit the CITGO intranet and click the [Employee Self-Service Portal \(ESS\)](#) tile to confirm.

If your Last Name or Postal Code is incorrect in the [Employee Self-Service Portal \(ESS\)](#), please contact the CITGO Benefits HelpLine at 1-888-443-5707 or benefits@CITGO.com.



Enter an email address to receive the temporary verification code and use as your Username. 

CANCEL CONTINUE

You may use any valid email address.



Two-Step Authentication

Enter the 6-digit code sent to your email account. Don't see the email? Check your junk/spam folder.

*****@citgo.com

Enter Your Verification Code

I did not get my code. Send me a new one.

PREVIOUS CONTINUE

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Pension



✔ Congratulations! Your registration is complete.

Please note that the email address used for Username will be used for account related security purposes only and might not be your email address for communications. Review and designate the email address to use for communications in the profile page after logging in.

[LOG IN TO YOUR ACCOUNT NOW](#)

Click here to Log In to your account. You will receive a Verification Code every time you Log In to Pension Manager.