HIPAA CONTACT INFORMATION

HIPAA SERVICES CONTACT
For more information on the privacy policies of the CITGO Petroleum Corporation Medical, Dental, Vision and Life Insurance Program for Salaried Employees or CITGO Petroleum Corporation Medical, Dental, Vision and Life Insurance Program for Hourly Employees or your rights under HIPAA, contact the HIPAA Services Contact by one of the following means:

1. By e-mail to HIPAAREQUEST@CITGO.com
2. By regular mail addressed to:
   HIPAA Services Contact
   CITGO Petroleum Corporation
   Benefits Department: N5063
   P.O. Box 4689
   Houston, TX 77210-4689
3. By phone at 1-888-443-5707

HIPAA PRIVACY OFFICER
The CITGO HIPAA Privacy Officer can be reached by one of the following means:

1. By e-mail to HIPAAREQUEST@CITGO.com
2. By regular mail addressed to:
   HIPAA Privacy Officer
   CITGO Petroleum Corporation
   Benefits Department: N5063
   P.O. Box 4689
   Houston, TX 77210-4689

HIPAA SECURITY OFFICIAL
The CITGO HIPAA Security Official can be reached by one of the following means:

1. By e-mail to HIPAAREQUEST@CITGO.com
2. By regular mail addressed to:
   HIPAA Security Official
   CITGO Petroleum Corporation
   Benefits Department: N5063
   P.O. Box 4689
   Houston, TX 77210-4689

HIPAA COMPLAINT MANAGER
The HIPAA Complaint Manager can be reached in one of two ways:

1. By e-mail at HIPAAREQUEST@CITGO.com
2. By regular mail addressed to:
   HIPAA Complaint Manager
   CITGO Petroleum Corporation
   Benefits Department: N5063
   P.O. Box 4689
   Houston, TX 77210-4689