

## HIPAA CONTACT INFORMATION

### HIPAA SERVICES CONTACT

For more information on the privacy policies of the CITGO Petroleum Corporation Medical, Dental, Vision and Life Insurance Program for Salaried Employees or CITGO Petroleum Corporation Medical, Dental, Vision and Life Insurance Program for Hourly Employees or your rights under HIPAA, contact the HIPAA Services Contact by one of the following means:

1. By e-mail to [HIPAAREQUEST@CITGO.com](mailto:HIPAAREQUEST@CITGO.com)
2. By regular mail addressed to:  
HIPAA Services Contact  
CITGO Petroleum Corporation  
Benefits Department: N5063  
P.O. Box 4689  
Houston, TX 77210-4689
3. By phone at 1-888-443-5707

### HIPAA PRIVACY OFFICER

The CITGO HIPAA Privacy Officer can be reached by one of the following means:

1. By e-mail to [HIPAAREQUEST@CITGO.com](mailto:HIPAAREQUEST@CITGO.com)
2. By regular mail addressed to:  
HIPAA Privacy Officer  
CITGO Petroleum Corporation  
Benefits Department: N5063  
P.O. Box 4689  
Houston, TX 77210-4689

### HIPAA SECURITY OFFICIAL

The CITGO HIPAA Security Official can be reached by one of the following means:

1. By e-mail to [HIPAAREQUEST@CITGO.com](mailto:HIPAAREQUEST@CITGO.com)
2. By regular mail addressed to:  
HIPAA Security Official  
CITGO Petroleum Corporation  
Benefits Department: N5063  
P.O. Box 4689  
Houston, TX 77210-4689

### HIPAA COMPLAINT MANAGER

The HIPAA Complaint Manager can be reached in one of two ways:

1. By e-mail at [HIPAAREQUEST@CITGO.com](mailto:HIPAAREQUEST@CITGO.com)
2. By regular mail addressed to:  
HIPAA Complaint Manager  
CITGO Petroleum Corporation  
Benefits Department: N5063  
P.O. Box 4689  
Houston, TX 77210-4689